# Hazael J. Rodríguez Valero

## Lead Service Technician | Residential & Light Commercial HVAC/R

Lee County / Fort Myers Area, Florida | hazaelrv2001@gmail.com
Service Area: Tampa Bay, Sarasota, Fort Myers, Lehigh Acres & Naples
hazaelrodriguez.com | linkedin.com/in/hazael-rodriguez-09a168157

### PROFESSIONAL SUMMARY

Lead Service Technician serving residential and light commercial HVAC/R systems across Florida's west coast. Holds four NATE specialties in air-to-air heat pump and air conditioning service and installation, plus EPA Universal certification. Diagnoses complex performance issues using electrical, airflow, and refrigerant-side evidence; documents findings and explains repair options clearly.

### CORE HVAC EXPERTISE

- Residential & Light Commercial HVAC/R Service
- Air-to-Air Heat Pump Systems
- Airflow & System Performance
- Preventive Maintenance
- Complex Service Call Support
- Advanced HVAC Diagnostics
- Electrical & Low-Voltage Controls
- Refrigerant-Side Diagnostics
- Dehumidification & Indoor Air Quality
- Customer Communication & Documentation

### PROFESSIONAL EXPERIENCE

**Armstrong Air & Electric | Lead Service Technician** — Company tenure: Feb 2024 - Present

Service Area: Tampa Bay, Sarasota, Fort Myers, Lehigh Acres & Naples

- Service residential and light commercial HVAC/R systems, including diagnostics and preventive maintenance.
- Trace electrical and low-voltage control issues through thermostat calls, safeties, motors, and contactors.
- Evaluate heat pump and cooling performance using airflow, electrical, and refrigerant-side evidence before recommending repairs.
- Support complex service calls, document findings, and explain repair options clearly to customers and teammates.
- Recognized in customer reviews for professional service, clear explanations, and thorough troubleshooting.

**Xelor Air & Heat | HVAC Technician** — Jul 2023 - Feb 2024

South Florida

- Performed residential HVAC maintenance, system checks, and service support.
- Communicated findings and next steps to customers during service calls.
- Earned positive customer feedback for professional service and follow-through.

**Heavenly Universal Air | HVAC Technician** — Jan 2023 - Jul 2023

South Florida

- Assisted with field maintenance, system checks, and basic troubleshooting after formal HVAC training.
- Developed safety habits, service workflow, and customer-facing field skills.

### PROFESSIONAL CERTIFICATIONS

#### NATE SPECIALTY CERTIFICATIONS

- NATE Air-to-Air Heat Pump - Service
- NATE Air-to-Air Heat Pump - Installation
- NATE Air Conditioning - Service
- NATE Air Conditioning - Installation

Issued Oct 18, 2026 | Expires Oct 18, 2028 | Verify NATE credentials

EPA Universal Certification - ESCO Institute

### EDUCATION & ADDITIONAL CREDENTIALS

NATE Core Exam - Passed

NATE Ready-to-Work Certificate - Earned | Issued Jan 21, 2026 | Expires Jan 21, 2031

Refrigeration and Air Conditioning Repair Technician - South Florida Institute of Technology, completed 2023

# CERTIFICATION

*North American Technician Excellence*

*Be* it known that

## Hazael Rodriguez

*Has* successfully passed the examinations administered by
North American Technician Excellence
and is awarded this certificate as evidence of competency in

Heat Pump Service

| October 18, 2026 | October 18, 2028 | JOHN LANIER<br>NATE PRESIDENT | 8883145 |
|---|---|---|---|
| CERTIFICATION DATE | CERTIFICATION EXPIRES | | NATE ID |

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## Heat Pump Installation

| October 18, 2026 | October 18, 2028 | JOHN LANIER<br>NATE PRESIDENT | 8883145 |
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Air Conditioning Service

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